

Making a difference feedback forms July 2007 Timber importers

Very useful teaching you how to communicate with each other

You can have my recommendation any time.

Gave me a better picture into what to look for and how to approach people

I feel more confident in what sort of things I am looking for and what sort of questions I should ask.

I will be able to judge people in a way to get the best from them. Also I had a chance to put some points across to my colleagues.

I'm happy with what Andre has done for us, the tools he's given us and hopefully the drive to all others to take forward the programme.

This course would be beneficial to more than just the observers an informing and enjoyable course.

Andre was very good and didn't put us under pressure and felt easy to talk to. Very good and also understand about other people and why they choose to do things and why.

I've learnt to look at safety differently. Very good, describing peoples different learning styles.

Enjoyed course loads. Well structured and not boring!

Well presented, explained all details fully and listened to my points.

I thought the trainer was very thorough.

Really enjoyed Andre's approach, look forward to another course taking it further.

I will be able to see an incident before it happens.

The course in general opened my eyes into a whole new world of H&S. I wouldn't even have noticed some of the problems prior to this course.

Excellent, very well done Andre's good at his job

It will make me more confident in talking about safety to other people.

Can implement course work and learnt how to ask relevant questions.

I wanted to make a difference in the workplace and help influence peoples actions by making a safer environment.

I've learnt that not everyone has the same thinking as me. I understand that I may have to word my questions differently to suit their style of learning.

Andre was never dull, he explained clearly what he was hoping to achieve (to ensure we were enthusiastic about H&S) and I believe he achieved this.