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Making a difference?

What makes your company special?

Obviously your people make the difference, in particular their competence and commitment. HSG(65) The HSE's Guide to Successful Safety Management, highlights the need for effective; co-operation, co-ordination, communication and commitment. How well does your team understand and operate your Health and Safety Management System? Do people really understand why you're asking them to follow procedures?

Are you left asking; "what more can I do?"

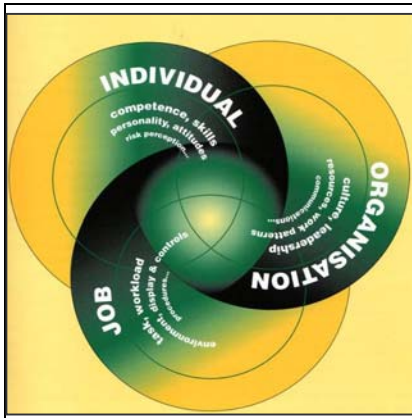
Human factors really can help to make that difference by looking at the interaction between the person-the organisation and the task. HS(G)48 Reducing error and influencing behaviour establishes the requirements for behavioural safety and the development of a healthy safety culture within your business.

The HSE recognise the importance that human factors play in helping to avoid accidents and ill-health at work. For example, up to 80% of accidents are often attributed to human error, which suggests that a great deal more can be done to prevent them.



From Induction training onwards your teams need to recognise the need for safe behaviour and develop ways to reduce errors that can be major factors in influencing attitudes in the workplace.

Considering Human factors is relatively new for many companies, a lack of clear understanding of the issues can often mean that companies do not consider human factors in their safety management system (SMS).



Advantages

- Discussing safety in the workplace
- Learning to communicate constructively
- Management visibility
- Employee engagement in safety
- Learn to observe
- Learn to act promptly on unsafe acts
- Can learn about safety leadership
- Learn to think about aspects of human factors
- Can provide some leading indicators for safety
- Can actually change behaviour
- Will identify dangerous situations
- Reducing turnover of people

(Ref HSE Behavioural Safety an Introduction)

With some key clients Acer Safety Services have developed an **interactive package of training and support** to consider the advantages listed above. The programme aims to take a **positive approach** and develops **monitoring processes**. The programme also includes **training, development** of safety co-ordinators and **documentation**.

In summary if you really want to **'make a difference'** and make the best of your Safety Management System. Contact us to discuss a tailored interactive programme designed to suit your company's needs.

For information on behavioural safety please visit <http://www.hse.gov.uk/humanfactors/index.htm>

