

Client Services Agreement

Information sheet 5

Customer:

Service Provider: *Acer Safety Services*

Agreement Period:

The following code of conduct, outlines the responsibilities and standards expected of all individuals working in accordance with the service agreement.

Acer Safety Services

- Will undertake to the best of our knowledge and ability that all reasonable steps are taken to provide an effective and professional service
- Ensure the highest standard and ethical principles are applied to all their activities.
- Abide by the legal requirements relating to their practice and operation.
- Take reasonable steps to provide appropriate professional and competent services
- Protect the intellectual rights of the client.
- Agree suitable timescales to meet business and legal requirements

Signed on behalf of
Acer Safety Services

Date

The Client

- Accepts the ultimate responsibility for the health safety and welfare for his employees and those affected by his activities.
- Will take all reasonable steps to take appropriate action in accordance with the current legislation
- Report any serious incidents as soon as possible
- Notify of any major planned changes to the business property, plant or personnel
- Advise of any visits from Authority officials with statutory duties.
- Notify of any possible claims in relation to the businesses operations

Signed on behalf of
THE CLIENT

Date